

## **Ticket Refunds for Dairakudakan Temputenshiki “Crazy Camel Garden”**

### **Performances subject to ticket refunding**

Fantastic Site - Special Performances at Tokyo Festival

Dairakudakan Temputenshiki “Crazy Camel Garden”

Schedule: Friday, May 21, Saturday May 22, Sunday, May 23

Venue: Garden of Tokyo Metropolitan Teien Art Museum

### **Ticket refund period**

**Ticket Pia/ e+: 10:00, Monday, May 24 – 23:59, Sunday, June 27, 2021**

**Confetti: 10:00, Wednesday, May 26 – 23:59, Sunday, June 27, 2021**

\*Please note refunds will be unavailable after the above period.

Refund procedures differ according to the ticket agency. Please check the following information and claim your refund during the appropriate period.

\*Please note that refunds cannot be made after the refund period.

\*Only unused tickets with stubs are eligible for refund.

\*Please note we are unable to offer a refund on tickets without a stub.

### **For tickets purchased through Ticket Pia**

Please see the link below for refund details.

Refund methods differ depending on ticket receipt method and payment method.

Refund period: 10:00, Monday, May 24 – 23:59, Sunday, June 27, 2021

Further information: <http://t.pia.jp/guide/refund.jsp>

Enquiries: Ticket Pia Information 0570-02-9111 (Operator: 10:00 – 18:00)

### **For tickets purchased through e+**

Please see the link below for refund details.

Refund methods differ depending on ticket receipt method and payment method.

Refund period: 10:00, Monday, May 24 – 23:59, Sunday, June 27, 2021

Please follow the instructions to confirm refund method.

<https://eplus.jp/refund2/>

For information and enquiries regarding e+ refund method:

<http://eplus.jp/refund2-toiawase/>

### **For tickets purchased through Confetti**

\*Unused tickets are required for the refund procedure.

If you have not been issued a ticket, please be sure to get your ticket issued within the expiry date.

Refunds will be made at the Seven Eleven store where the ticket was issued.

Please visit the store with your ticket within the period specified below.

For tickets issued in-store, the name of the store where you purchased the ticket can be found on the bottom left of the ticket.

If you are unable to visit the store, please contact “Inquiries regarding refunds” as below.

### **Refund period**

10:00, Wednesday, May 26 – 23:59, Sunday, June 27, 2021

\*Please note refunds will be unavailable after the above period.

### **Regarding refund amount**

We will refund the ticket price x number of tickets plus various fees incurred at the time of purchase.

\*Please note that Confetti points at the time of purchase will be processed appropriately.

### **Refund enquiries:**

Confetti Ticket Center (operated by Longrun Planning Corporation)

03-6228-1630 (Weekdays 10:00 – 18:00)

[otoiawase@confetti-web.com](mailto:otoiawase@confetti-web.com)